

STOXX Technical Notification

Zug, August 24th, 2020

Reminder - Technical enhancement of the STOXX iSFTP server

Dear Sir and Madam,

As announced on June 01st, 2020, we would like to remind our clients to proceed as of now to **a connection test**, using the username and password communicated below. Please ensure that the given IP addresses are whitelisted to access the server.

Please note that at this stage **no data will be neither shown, nor downloadable from the server**. Only connection tests will be authorized using the given credentials.

iSFTP Backup Server:

dist.qontigo.com - which is a load balancer to any of the 4 servers below:

4.28.179.139

4.28.179.140

4.78.164.164

4.78.164.165

Credentials for test connection:

Username: *testuser*

Password: *T3stp4\$sword*

Please inform [Customer Support](#) if the test is deemed successful or if further assistance is needed. The guidelines to access the current and the backup iSFTP server are provided on the STOXX website under the technical documentation section : <https://www.stoxx.com/technical-documentation>

Thank you for your business, continued trust and support.

STOXX Customer Support remains at your disposal for any question.